

## List of indicators for the Action Plan under the „Local Development” Programme

While preparing matrix of indicators for the Action Plan under the „Local Development” Programme the applicant should select at least one indicator in each dimension (apart from indicators obligatory for Objective 2) adequate to project activities under Objective 2: *Improved responsiveness of local government/ administration to citizens’ needs.*

### Indicators for the Objective 2: Improved responsiveness of local government/ administration to citizens’ needs.

#### Dimension: 1) Building institutional capacity and developing the competences of local public administration

- Number of local government employees (office and/ or municipal organizational units) trained in management improvement and / or improvement of public services provided
- A technological solution was implemented to support the process of improving employees' skills and the quality of public services provided (e.g. e-learning platform, IT systems supporting management processes, e.g. documents, projects and programs, knowledge, information, etc.) **YES / NO**
- At least one institutional solution aiming at increasing institutional capacity and competences of the local administration has been implemented **YES / NO**
- A cooperation agreement was concluded on the exchange of experiences aimed at improving public services based on good practices of another public institution/s **YES / NO**

#### Dimension: 2) Improving and raising the standards of local self-governments’ activities;

- Developed in participatory method, a new (or reviewed and improved binding one ) code of good governance / ethical code (**YES / NO**; 2021, no later than 6 years after signing the grant agreement)
- At least one institutional solution aiming to streamline and raise the standard of operation at the local government level has been implemented **YES / NO**
- A technological solution was implemented to support the process of internal communication

and remote working within self-government entity (e.g. intranet, platforms for internal communication and remote work, virtual desktop, documents circulation system, etc.

**YES / NO**

- At least one analytical or management support tool, made available by the pre-defined project, has been integrated with the internal management systems in the local government unit **YES / NO**

**Dimension: 3) Building citizens' trust in public institutions at the local government level**

- Number of inhabitants who took part in educational / consultation meetings on local social participation mechanisms

- Development of new (or reviewed and improved binding one) mechanism of social participation – procedure / order / resolution [as required by legal requirements]

**YES / NO**

- At least one institutional solution aiming to deepen confidence in public institutions at the local government level has been implemented **YES / NO**

- A technological solution has been implemented to support the process of social communication and deliberation **YES / NO**